

2023



**ANNUAL
REPORT**



ST. FRANCIS HOUSE

Compassion • Giving • Hope

OUR TEAM

“I was at my lowest when I came to St. Francis House, but now I think I can see a way forward. Thank you from the bottom of my heart!”- Peggy C.

STAFF

Laurel Turner
Executive Director

Laura Anderson
Director of Programs

Patty Summers
Director of Development

Stephanie Weaver
Manager-Clothing Bank

Sherrie Martens
Manager-The Nook



St. FRANCIS HOUSE

Compassion • Giving • Hope

BOARD OF DIRECTORS

David Tobar (Board Chair)
Christian McClung (Vice Chair)
Carrie Munson (Treasurer)
Kirsten Bolden (Secretary)
Rob Campbell
Laine Ducote
Katie Hendricks
Jeff Moss
Jerome O’Leary
Doug Omstead
Tracey Pidge
Amy Pierson
Kim Whisler
Lauralee Whitney

OUR MISSION

St. Francis House is a compassionate community that provides hope and dignity to those we serve in East Pierce County by providing resources free of charge to meet their immediate needs, nurturing meaningful connections between them, our donors and partners. Creating a circle of support on their path to self-sufficiency and achievement of their long-term potential.

Programs Impact 2023 By The Numbers

Clothing Bank

9,945
Total Clothing Bank
Visits

1187
New Client Registration

6,036
Total Client Households

244,089
Items Distributed to
Client Households

4,579
Volunteer Hours

Emergency Assistance

313
Clients Assisted

155
Clients Assisted with
Rent and Utilities

971
Clients We Were
Unable To Assist
with Rent and Utilities

Emergency Food Pantry

4,100
Food Items Distributed
per month

49,735
Food Items Distributed
in 2023



Back to School

397
Households Impacted
Back-to-School

1,014
Children Impacted
Back-to-School



Christmas at St. Francis House

1,358
Children impacted

471
Households Impacted

78
Households Adopted

242
Children impacted by
Christmas Adoptions

Volunteers

2,257
Volunteer Hours at
The Nook

1,358
Volunteer Hours spent
on Fundraising
Committees | School
and Community
Volunteers | Gardening |
Carpentry and Building
Repair | Administrative

A MESSAGE FROM OUR EXECUTIVE DIRECTOR AND BOARD CHAIRPERSON

Dear Friends and Supporters,

We are humbled and inspired by the incredible journey of the Puyallup St. Francis House over the last 50 years. Laurel Turner was hired in June of 2023 and officially started as Executive Director September 5, 2023. She spent several months educating herself on the organization, its history, and its goals for the future. It is with great pleasure that we present to you our Annual Report for 2023, a testament to the collective impact St. Francis House has made on the lives of those we've served since 1974.

In 2023, the board of directors of the St. Francis House, led by Chairperson David Tobar, set about creating a long-term Strategic Plan. This plan would be the clear articulation of the road map to greater impact. The plan includes ambitious goals to broaden, deepen and strengthen our community programs. We are excited about the opportunities that lie ahead and remain focused on sustaining our ability to serve well into the future.

This year has been marked by significant achievements that underscore our commitment to making sure our clients have the clothing and other items they need to live a comfortable and safe life in dignity. Our Clothing Bank impacted 5,842 individuals and distributed nearly 250,000 items. Our Emergency Assistance program provided \$103,271.79 in rent, utility, and transportation help.

In the face of growing demand for emergency assistance, our community has stood strong. By God's grace along with the unwavering support from individuals, local businesses, and partnering organizations has allowed us to navigate these challenges successfully. Your commitment to St. Francis House and many of our community colleagues has been the driving force behind every accomplishment.

We are pleased to report that our financial health remains robust. Your trust in our organization is reflected in our ability to expand our programs and our footprint. Our commitment to transparency and accountability continues to guide our financial practices.

We extend heartfelt gratitude to our incredible volunteers, whose dedication knows no bounds. Your tireless efforts have enriched the lives of countless individuals, and we are immensely grateful for your time and passion. To our donors, your generosity has been the lifeline that sustains our programs and services. Thank you for believing in our mission and contributing to the positive change we strive to create.

In closing, we want to express our deepest appreciation for the trust you place in Puyallup St. Francis House. Our collective impact is a testament to the strength of community and the belief that positive change is achievable when we stand together.

Thank you for being an integral part of our journey.



Laurel Turner
Executive Director

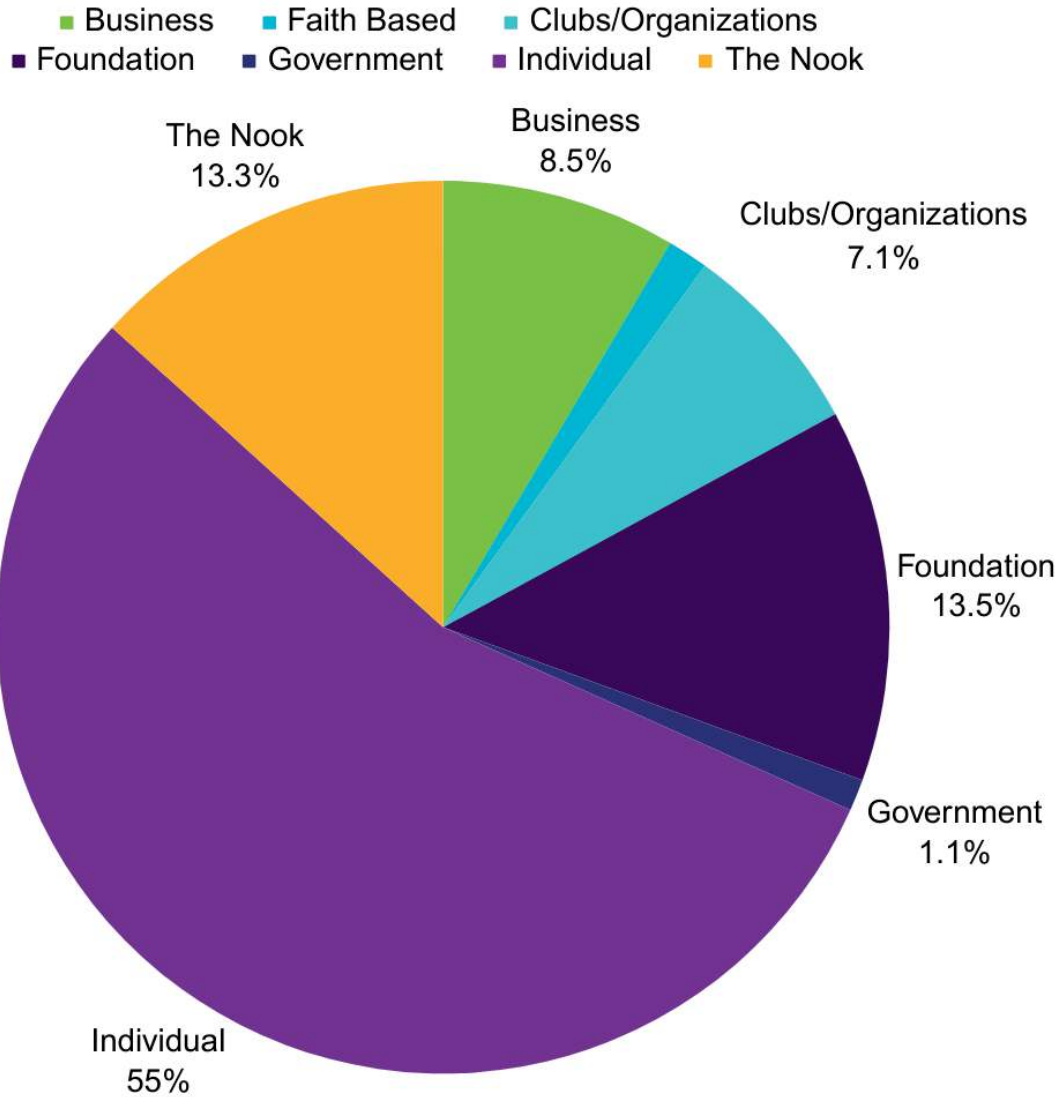
A handwritten signature in black ink that reads "Laurel Turner".



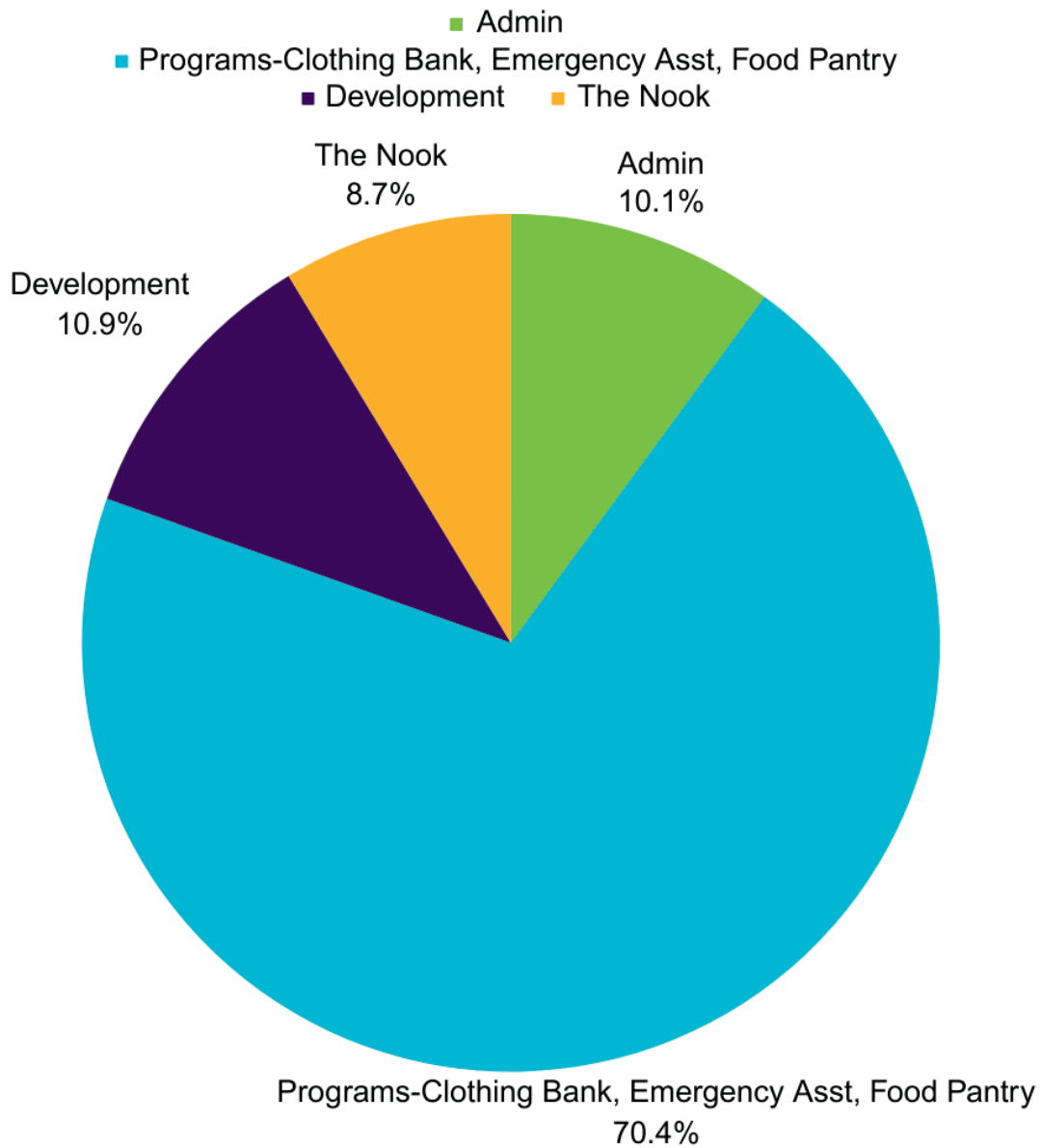
David Tobar
Board Chairperson

A handwritten signature in black ink that reads "David Tobar".

2023 Financials | Income



2023 Financials | Expenses



With Gratitude

\$2,500-\$5,000

Tom and Kathy Absher | Dolynda Allen | Michael Brown | Paul and Bev Cascio | Ben and Hallie Casper | Columbia Bank | Peg DeTurk | John and Sophia Hall | Harnish Auto Family | Homestreet Bank | Athena Hutt Homes | Melvin and Edna Kelso | Kids Out of Cars | Mary Kohli | Korum Automotive Group | Emory and Nancy Lehman | John and Carol Loidhamer | Dave and Cathi Mahan | Alex Malaspina- Greater Atlanta Community Fund | Marco J. Heidner Foundation | Christian and Megan McClung | Dan and Andi McClung | Thomas and Nancy McIlraith Multicare | Frank Polich | Nancy Polich | Johny and Stephanie Prosser | Dick and Mary Kay Randall | Mark and Lori Reiman | Mike and Christi Reimer-Western Wood Products | RPD | Sisters of Saint Francis Foundation | Sandra Spane | State Farm - Christian McClung Agency | Tulalip Tribes Charitable Contributions | Union Pacific Foundation | Phyllis Van Winkle | Thomas and Kathrine Vance | Vassey Nursery | Jeanette Wakefield | Chuck and Lauralee Whitney

\$5,001-\$10,000

Garneau-Nicon Family Foundation | Honna and Jamie Garza | George and Karolyn Ghosn | Gottfried and Mary Fuch Foundation | Oscar T. and Olivann Hokold Foundation | Frank Polich

Over \$10,000

Bell Lumber & Pole Company | Rusty Bradeen Trucking | James and Barbara Geppert-Chaffeur | Sharon Coleman | Matt and Cheré Fields | Korum For Kids Foundation | Nordcliffe Foundation | Travis and Natasha Roscoe | Jerome Soler | St. Joseph's House | Trilogy Serves | Travis Van Duyn | Windows of Hope Foundation (Gary E. Milgard Family Foundation)



Foundations

Bank of America Charitable Foundation
Boeing Employees Community Fund
Garneau-Nicon Family Foundation
Korum For Kids Foundation
Marco J. Heidner Foundation
MultiCare
Oscar T. and Olivann Hokold
Puyallup Kiwanis Foundation

The Gottfried and Mary Fuchs Foundation
The Norcliffe Foundation
Tulalip Tribes Charitable Contribution
Union Pacific Foundation
Veterans United Foundation
Washington Federal Foundation
Windows of Hope Foundation (Gary E
Milgard Family Foundation)

Community and Faith-Based Organizations

All Saints Community Services
Bethany Baptist
Catholic Women's Club
Christ Episcopal Church of Puyallup
Creator Lutheran Church
Daffodil Valley Kiwanis Club
Daughters of the British Empire in WA
State
First Christian Church of Puyallup
Inform Puget Sound
Knights of Columbus 1629
Living Word Lutheran Church
Pierce College-Puyallup
Pierce County Mustang Club

Pilgrim Lutheran Church
Puyallup Main Street Association
Puyallup School District ASB
Puyallup South Hill Rotary
Puyallup United Methodist Church
Puyallup United Methodist Women
Puyallup Valley Lions Club
Shepherd of the Hill Presbyterian Church
Sisters of Saint Francis Foundation
St. Frances Cabrini Fraternity
St. Joseph's House
Trilogy Serves
Unity Church of Edgewood, Circle of Fire
Unity of South Sound

Miracle Makers Society



St. Francis House is humbled and grateful to our recurring donors. Every month we have almost 200 faithful supporters and members of our Miracle Makers Society, who contribute to St. Francis House. These recurring donations are the foundation on which we build our programs to serve those in our community suffering with poverty and hardship.

Jackie's Story

There was a quiet sense of urgency in Jackie's voice as she talked to the volunteer receptionist. A specialty hair stylist, she had not had much work the previous week. This meant that she would not be able to pay for the next few days in the motel. She and her husband and their two children would be living back in their car.

"I only need \$180," she said. "I have client appointments for the next three days, so I will be able to catch up on my motel bill then."

Jackie's family had been going from motel to motel for close to a year. This was the first time they had not been able to cover their motel bill. Jackie's husband was waiting to be approved for disability after having survived a terrible car accident in which neither driver had insurance. They were evicted from their home because Jackie's wages were not enough to cover the rent. They were enough, however, to keep them in motels that were willing to accept Expedia rates.

"I am not sure when our name will come up on the subsidized housing list," Jackie said. "We check in each month as we were told to do, but they say it could be another year." In the meantime, she is grateful to be able to keep a roof over their heads and to shop for clothing at the clothing bank.

"I never thought our lives would be like this," she said. "But I am grateful for every bit of help that comes our way. Thank you for being there for us!"



The Nook is operated by St. Francis House and staffed by volunteers. For the past 11 years, The Nook offers for sale many "high-end items that St. Francis House receives throughout the year that its clients don't typically need. Proceeds from selling these

items at The Nook go directly back to support the programs of St. Francis.

This year with the help of volunteers and community organizations The Nook moved to a new location. We are very proud and excited to see the enthusiasm by the community, volunteers and customers.

2023 Organizational Highlights



Completed the St. Francis House Strategic Plan. Tiered short-term, mid-term and long-term initiatives were established. Within the Strategic Plan the following are some of the goals currently being actively worked on.



Strengthening our partnerships with local organizations. Expanding the Rent and Utilities Assistance program to potentially support the ability of households to grow in self-sufficiency. This now includes the “Directions Program” and the “A Bright Tomorrow Program”.



Established The Sister Pat Legacy fund to provide operational funds for organizational future sustainability. This is an investment fund that will serve as a secure and profitable pool for the long-term management of funds.



2023 saw the retirement of the St. Francis House Executive Director, Sister Patricia Michalek, after 22 years in the position. The Board had a solid succession plan, and we were fortunate to fill the position with Laurel Turner.



Laurel comes to us from The Wenatchee Valley Museum & Cultural Center where she was Interim Executive Director. Before that she was the Executive Director of the Women’s Resource Center of North Central Washington for 7 years.

Thank You!

To Our Community Business Partners

LEGACY



MISSION



MURREY'S
WASTE CONNECTIONS
Connect with the Future®

IMPACT



1ST SECURITY BANK

PATRON

